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A.W.
(N.B.)

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Assistant Commissioner for Patents

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Arlington, VA 22313-1450 on September 11, 2003 (Date).

Typed or printed name: Rita M. Lynch

Signature: Rita M. Lynch

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Shah et al.

: Group Art Unit: 2175

Application No. 09/606,093

: Examiner: T.N. Pardo

Filed: June 27, 2000

: Response to Paper No. 11

For: METHOD AND SYSTEM FOR
ENABLING TRAINING OF FIELD
SERVICE PERSONNEL AND
FIELD SERVICE OF MACHINES

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SEP 17 2003

Technology Center 2100

RESPONSE TO FINAL OFFICE ACTION

Assistant Commissioner for Patents
Alexandria, VA 22313-1450

SIR:

In response to the final Office Action dated July 14, 2003, Applicants respectfully
submit the following remarks.

*please enter
9/24/03
/s/*